

# Capability Statement



## CORE COMPETENCIES

### Arrow's services include but aren't limited to:

- On Demand/Dedicated/Same Day Courier Service
- Scheduled/Overnight Deliveries
- Direct Communication with Drivers 24/7
- Next Flight Out Service/Airport Counter to Counter
- Interstate/Intrastate Carrier
- TSA Homeland Security Approved
- Hazmat Approved
- Fully Insured
- 24/7, Weekends & Holidays
- Unlimited Miles
- Trucks with Lift Gate Capability

### Contact Information

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Email: [info@arrowexpressct.com](mailto:info@arrowexpressct.com)  
Website: [www.Arrowexpressct.com](http://www.Arrowexpressct.com)

## COMPANY DATA

Arrow Express, Inc, established in 1979, is a small woman owned express courier service. We provide dedicated coverage in New England and surrounding areas. Using a fleet of trucks, a sprinter and cargo vans, we provide service 24/7. Our competitive pricing does not compromise our timely on demand service.

- Federal Socio-economic certifications: WOSB/EDWOSB
- State Socio-economic certifications: MBE/SBE
- DUNS Number: 018232447
- NAICS Codes: 492110 Couriers & Express Delivery Svc., 488510 Freight Transportation, 488999 Support Activities for Transport, 484110 General Freight Trucking, 561439 Other Business Service Centers,
- CAGE Code: 7UFR5
- USDOT: 190131
- MC: 152113
- PUC: 384
- SAM Registration: Active
- Accept Credit Cards: Yes
- Corporation Established in Connecticut, 1979

## DIFFERENTIATORS

- 24/7 on Demand Dedicated Service - Dedicate a run to ONLY one client - NO other stops along way
- TSA Homeland Security Approved
- Airport Security Clearance
- USDOT License
- Hazmat Approved
- Trucks with liftgate capabilities
- Flexibility to suit any job that is required
- In business since 1979, we are a small, woman owned, economically disadvantaged company.

## PAST PERFORMANCE

**Medtronics (US Surgical), 1979 – present:** Transport of Medical Equipment, Instruments, and Machinery locally and throughout New England. Contact: [Jim Sroka](mailto:Jim.Sroka), Traffic Logistics Coordinator, [James.e.sroka@medtronics.com](mailto:James.e.sroka@medtronics.com), 203-492-5413

**Sikorsky Helicopter, 1979 – present:** Dedicated Transport of Machinery, Helicopter Parts and Hazmat Materials. All high priced, all sizes and delicate, throughout New England. Contact: [Theresa Mocarski](mailto:Theresa.Mocarski), Logistics Supervisor, [Theresa.m.Mocarski@lmco.com](mailto:Theresa.m.Mocarski@lmco.com), 203-653-8140

**Expeditors International of Washington, Inc, 1997 – Present,** Freight Forwarding/Transport, based at JFK Airport, of various equipment. Contact: [Gerben Ringnalda](mailto:Gerben.Ringnalda), Regional Manager America Service Providers, [gerben.ringnalda@expeditors.com](mailto:gerben.ringnalda@expeditors.com), 516-537-0262

**General Electric, 1988 – 2017:** Courier Services, confidential paperwork, contracts. Transport of computer/components throughout the Northeast. [Kelly Tarricone](mailto:Kelly.Tarricone), Executive Corporate Securities and Board Liaison, [Kelly.tarricone@ibm.com](mailto:Kelly.tarricone@ibm.com), 203-895-9568

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